**Frozen Service Lines**

**Frequently Asked Questions**

**PLEASE NOTE!  
Running water may increase your water bill**

**REDUCE THE RISK OF FROZEN PIPES**

**Leave a cold water tap running at a   
steady stream of about 1/4 in.**

* Leave the cupboard doors open under your kitchen and bathroom
* Do not turn your furnace below 55° F
* Shut off and drain the pipes leading to outside faucets
* Wrap foam insulation around pipes most susceptible to freezing
* Seal air leaks in your home and garage
* If you are away, have someone check your home regularly

**Frequently Asked Questions:**

**Q. I think my service line is frozen.   
What should I do?**

A. Contact the LPRW office.

**Q. Does the LPRW thaw service lines?**

A. No, but it is important to let LPRW know that your service line is frozen.

**Q. Does the LPRW give a credit or reimburse for the water if we let our facets run?**

A. No, the LPRW does not give a discount for the

water use. All water going through the water

meter will be billed.

**Q. How much does it cost to thaw a service line?**

A. The price varies by contractor. The **minimum**

fees are running around $400.

**Q. How much does it cost to Let It Run!?**

A. It will cost homeowners around $1 a day to Let

It Run! It is the best insurance policy available.

**Q. How can I tell if my water line is freezing?**

A. Some people have been given no warning at

all. Some people see a drop in water pressure

before the line freezes.

**Q. If my neighbor freezes, should I run my water?**

A. LPRW strongly encourages you to let your water run if your neighbor or someone close by you freezes. The lack of movement can cause problems for neighborhoods.